Accreditation Standard Development

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Thai HA Standards Version 1

Review concepts & requirements (US, Can, Aus, UK)

HA Standards 1996 (Golden Jubilee Version)

11 Medical Staff Organization
12 Nursing Administration

13 Patient's Right
14 Org Ethics

Professional Standards & Ethics

Patient's Right & Org. Ethics

Commitment to Quality Improvement

1 Leadership
2 Policy Direction

Resource & R Mananagement

3 Coordination of care
4 HRM & HRD
5 Environment & Safety
6 Equipment
7 Information System

Patient Care

15 Teamwork
16 Patient Preparation
17 Assessment & Planning
18 Delivery of Care
19 Medical Record
20 Discharge Planning & Continuity of Care

Quality Process

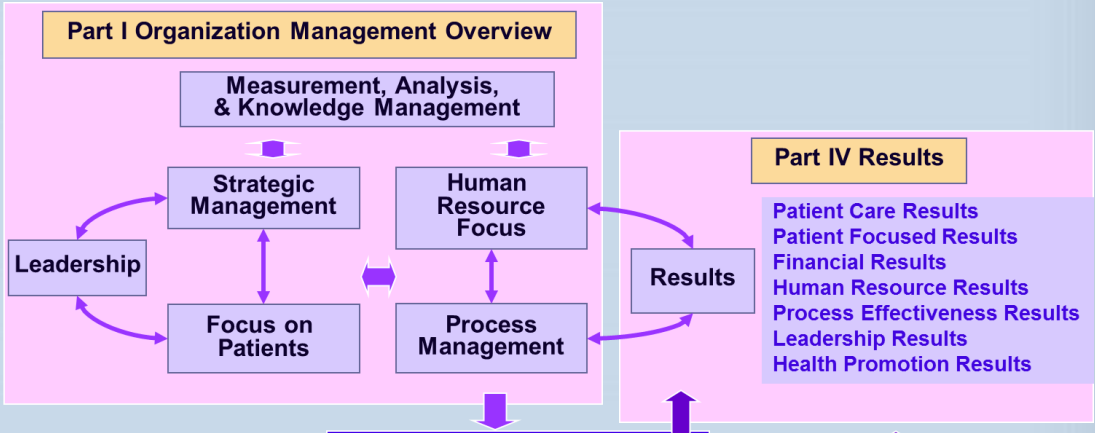
8 General Quality
9 Clinical Quality
10 Infection Control

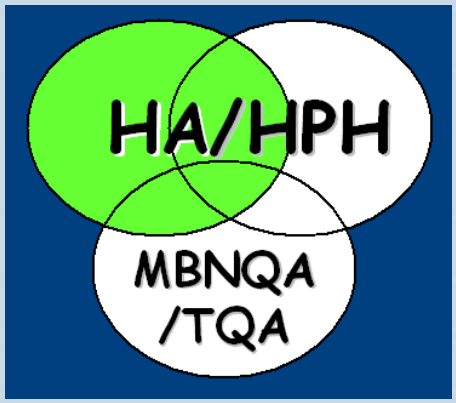
Quality Improvement concept was embedded in the HA Standards

1st HA Standards

93	94	95	96	97	98	99	00	01	02	03	04	05	06	07	08	09	10	11	12	13

Thai HA Standards Version 2





1st HA Standards

HPH Accreditation

2nd HA/HPH Standards

93	94	95	96	97	98	99	00	01	02	03	04	05	06	07	08	09	10	11	12	13

Standards are based on: (ISQua)

- current available research, evidence and experience
- internationally recognized guidelines
- recommendations from WHO and national/international professional organisations
- input from technical experts and legal requirements

INTERNATIONAL PRINCIPLES FOR HEALTHCARE STANDARDS

Third Edition

A FRAMEWORK OF REQUIREMENTS FOR STANDARDS

Principle 1: QUALITY IMPROVEMENT
Standards are designed to encourage healthcare organisations to improve quality and performance within their own organisations and the wider healthcare system.

- HCO to define mission, values, ethics, strategic objectives
- Define responsibilities for QI by governance, management, clinician, other staff
- Define governance & management responsibilities
- HCO to inform public of services & quality
- Policies & procedures are documented, authorized, keep current, and implemented

Principle 1: QUALITY IMPROVEMENT
Standards are designed to encourage healthcare organisations to improve quality and performance within their own organisations and the wider healthcare system.

- QI approach that is systematic, continuous, organization-wide, cover all aspects, support innovation, incorporate monitoring & evaluation
- Key process and outcome are measured through KPI, user satisfaction and other measures
- Evaluation and analysis of data from performance measurement and its use to improve performance
- Law, regulation, and health policy are recognized and integrated into the standards

Principle 2: PATIENT/SERVICE USER FOCUS
Standards are designed with a focus on patients/ service users and reflect the patient/service user continuum of care or service.

- Patient's right
- Complaint management system
- Patient involvement
- Cultural and spiritual sensitivities
- Access to services
- Patient assessment
- Patient care plan
- Follow the care plan and monitor the progress
- Referral, transfer, and discharge is planned

Principle 3: ORGANISATIONAL PLANNING AND PERFORMANCE
Standards assess the capacity and efficiency of healthcare organisations.

- Determine level of staffing and skill mix
- Job description
- Credentials and scope of practice
- Competency assessment & performance evaluation
- Staff to follow current accepted standards
- HCO to involve patient & staff in planning for provision of services

Principle 3: ORGANISATIONAL PLANNING AND PERFORMANCE
Standards assess the capacity and efficiency of healthcare organisations.

- Identify desired or expected results and measure progress in achieving them
- Service planning based on strategic direction
- Coordination
- Efficient use of resources

Principle 4: SAFETY
Standards include measures to protect and improve the safety of patients/service users, staff and visitors to the organisation.

- Risk management plan
- Monitor and review of risk management plan
- Incident report and investigation
- Health and safety of staff
- Train staff on safe operation of equipment
- Safety law & regulation, building & equipment, inspection
- Clinical risk assessment

Principle 4: SAFETY
Standards include measures to protect and improve the safety of patients/service users, staff and visitors to the organisation.

- Prevention and control of infection
- Patient safety initiatives
- Patient record

Principle 5: STANDARDS DEVELOPMENT
Standards are planned, formulated and evaluated through a defined and rigorous process.

- seeking the views of potential users, professional, purchaser, provider and patient/service user groups and governments and other stakeholders
- Relationship with other standards
- Plan of standard development
- Basis of the standards
- Participation of interested party

Principle 5: STANDARDS DEVELOPMENT
Standards are planned, formulated and evaluated through a defined and rigorous process.

- The scope and purpose of standards
  - Minimal level
  - Facilitate quality improvement
  - Accreditation
  - Licencing
- Clear framework: grouping, labeling, numbering
- Wording is clear and unambihgous
- Testing & evaluation prior to approval
- Approval by authority

Principle 5: STANDARDS DEVELOPMENT
Standards are planned, formulated and evaluated through a defined and rigorous process.

- Process for the standards to be used by other organizations
- Education
- Timeframe and arrangement for implementation
- Feedback & survey

Principle 6: STANDARDS MEASUREMENT
Standards enable consistent and transparent rating and measurement of achievement.

- Transparent system for rating an organization's performance
- Guideline for rating
- Methodology for measuring overall achievement
- Satisfaction with the measurement and rating system